

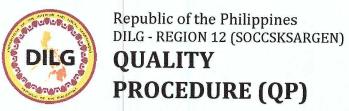
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IMPLEMENTATION OF THE DECISIONS, RESOLUTIONS AND ORDERS				
The process shall include implementation of Decisions, Resolution or Orders of the Office of the Ombudsman, Sandiganbayan, COMELEC or the Office of the President.				
It shall cover process from the receipt of the authority to implement the decision, resolution or order of appropriate court or tribunal up to submission of compliance reports thereof.				
To define and set quality standards in the implementation of decisions resolutions and orders of the Office of the Ombudsman, Sandiganbayan COMELEC or the Office of the President.				
RIPTION				
PUT	PROCESS	OUTPUT		
MEMORANDUM/ ORDER	IMPLEMENTATION OF THE DECISIONS, RESOLUTIONS AND ORDERS	COMPLIANCE REPORT APPRORIATE COURT/TRIBUNA		
	The process she the Office of the President. It shall cover prodecision, resolutions and COMELEC or the PUT MEMORANDUM/	The process shall include implementation of the Office of the Ombudsman, Sandiganbayar President. It shall cover process from the receipt of the decision, resolution or order of appropriate of compliance reports thereof. To define and set quality standards in resolutions and orders of the Office of COMELEC or the Office of the President. RIPTION PUT PROCESS MEMORANDUM/ ORDER IMPLEMENTATION OF THE DECISIONS, RESOLUTIONS		

DESCRIPTIVE STATEMENT:

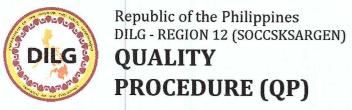
The process shall commence from receipt of the Order or Memorandum to implement the decision, resolution or order of appropriate tribunal or quasi-judicial body up to the implementation. Thereafter, Compliance Report shall be submitted to appropriate tribunal from receipt of the Proof of Service.

Step No.	Responsible Personnel	PROCESS/ACTIVITY	Details	References
1	RECORDS OFFICER	RECEIPT AND ROUTING OF MEMORANDUM	 Refer to the procedure Handling of Incoming and Outgoing Communications 	 Routing Slip Complaint and/or Endorsement/ Referral QP-R12-FAD- 01
2	REGIONAL DIRECTOR	PROVISION OF INSTRUCTION	Immediately refer to the Legal Officer	



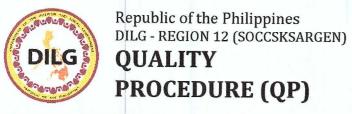
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Step No.	Responsible Personnel	PROCESS/ACTIVITY	Details	References
3	LEGAL OFFICER	PREPARATION OF DRAFTS	 Check completeness of the documents: Memorandum or Order from USLG; and Copy of the Decision, Order, or Resolution; Annexes, if any If found incomplete, immediately notify the Office of the USLG or the Legal Service, DILG Central Office or the appropriate agency Evaluate or review if there are any, ancillary writs or legal issues that needs to be addressed prior to implementation; If there are ancillary writs, coordinate with Legal Services for appropriate action If no there are no pending issues, prepares the ff: Draft Memorandum to PD/CD to Implement the Order Draft Memorandum to Respondent Draft Memorandum/Letter to Next In-Rank in case 	Memorandum or Order from the USLG Copy of the Decision, Resolution or Order Draft Memorandum



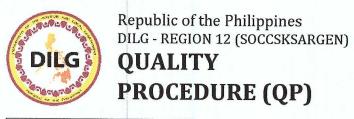
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Step No.	Responsible Personnel	PROCESS/ACTIVITY	Details	References
			of dismissal order For OMB Orders or Decisions prepare draft of Compliance Reports and Certifications to be accomplished by HR of concerned LGU For COMELEC Writs of Execution – draft a letter addressed to the COMELEC Regional Director for coordination/in formation	
			 Forwards to ARD for initials 	
4	ASSISTANT REGIONAL DIRECTOR	INITIAL REVIEW OF DRAFTS	 Review drafts and a ffix initials if found in order Forward to RD if found in order, otherwise shall refer the memorandum or order back to Legal Officer with instructions 	 Draft Memorandum or Order from the USLG and Copy of the Decision, Resolution or Order
5	REGIONAL DIRECTOR	REVIEW AND APPROVAL OF ORDER	Affix signature and forward to Records Officer if memrondum/order is found in order, otherwise returns the draft order/memorandum to	Memorandum /OrderDecision/ Resolution



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Step No.	Responsible Personnel	PROCESS/ACTIVITY	Details	References
			Legal Officer with instructions	
6	RECORDS OFFICER (RO)	RELEASE OF ORDERS	 Refer to the procedure Handling of Incoming and Outgoing Communications 	• QP-R12-FAD- 01
7	PD/CD	IMPLEMENTATION OF ORDER/DECISIONS/ RESOLUTIONS	 Upon receipt, call the attention of the MLGOO for coordination with local officials and PNP or AFP, if proper Inform the Regional Office of the date implementation Serve the Certified true copie of the Order/Resolution/Decision with the Memorandum and other attachments - Implementation must be: Personal Service in the Office or residence of the respondent; In case of refusal, service shall be done by posting of the Order/Memora ndum outside the office of the Official Copies of the Decision/Order and Memorandum shall be furnished to the Office of the LCE and the HR, or the 	• Proof of Service/ Acknowledge ment Receipt



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8	RECORDS	RELEASE OF PROOF OF	Sanggunian concerned, if member thereof Updated Service Record shall be requested from the HR thru the LCE If emanating from the OMB - serve prepared form by the OMB to the LCE For private persons Service shall be done personally or by Registered Mail if personal service cannot be effected The following shall serve the orders or decisions: Provinces - RD and/or Legal Officer Municipalities/C ities/Barangays - PD/CD The RD/Legal Officer may assist in the service even in Municipalities or Cities whenever warranted or as may be necessary Retrieve all "Received Copies" Submit Original Proof Service to the Legal Officer - Regional Office after implementation Refer to the	• QP-R12-FAD-
	OFFICER	SERVICE	 Rejer to the procedure Handling of Incoming and Outgoing Communications 	• QP-R12-FAD- 01



QUALITY PROCEDURE (QP)

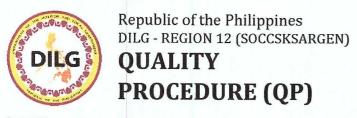
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9	REGIONAL DIRECTOR	PROVISION OF INSTRUCTION	Provide instructions and forward to the Legal Officer
10	LEGAL OFFICER	PREPARATION OF DRAFT OF COMPLIANCE REPORT	 Use prescribed form, if any; Attach required documents Provide copies for relevant offices/persons, as follows: USLG and Legal Service, DILg CO – 1 copy each Draft Compliance Report Proof of Service of the Decision or Order
11	ASSISTANT REGIONAL DIRECTOR	INITIAL REVIEW	 Check if the following are attached in the Compliance Report: Acknowledgmet n Receipt Copy of the Decision/Order/Resolutiom Certifications (for OMB) In the absence of the ARD, the COS shall perform the function
12	REGIONAL DIRECTOR	REVIEW AND APPROVAL	 Affix signature if found in order. Otherwise, he shall return the draft to the Legal Officer In the absence of the RD, the ARD shall perform the function
13	RECORDS SECTION	RELEASES COMPLIANCE REPORT	 Refer to the procedure Handling of Incoming and Outgoing Communications QP-R12-FAD-01 Q1 Q2 Q2 Q3 Q4 Q4 Q4 Q5 Q1 Q1 Q2 Q2 Q3 Q4 Q



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14	Process Owner	Retain records	• Update the Process	• Process
			Summary Log Sheet	Summary Log
				Sheet
			• Retain records in	
			accordance with the	 Control of
			Control of Retained	Documented
			Documented	Information
			Information	Procedure
1			Procedure and the	
			Masterlist of Retained	Retained
-2 [5]			Documented	Documented
			Information	Information

Definition of Terms:

• Ancillary writs – refer to court orders or processes that is attached to the main case

Legal References:

- DILG Circular 2010-09
- Revised Rules of Court
- Ombudsman Rules of Court (Administrative Order No. 7)
- Administrative Order No. 22 and 23
- Circular No. 201-07 on Delegation of Authority
- COMELEC Rules of Procedure

Prepared by:		Reviewed by:	Approved by:
ATTY. MICHELLE ANNE P. VIEJO	MARIA THERESA BAUTISTA	LAILYN A. ORTIE, CESE	REYNALDO M. BUNGUBUNG, CESO IV
Process Owner	Deputy QMR	Regional QMR	Top Management



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OFFICE	ORD – LEGAL UNIT
QUALITY PROCEDURE TITLE	IMPLEMENTATION OF THE DECISIONS, RESOLUTIONS AND ORDERS

		Key Performa	ance Indicators (KPIs)	Frequency of	Responsible for	Applicable Documents	
Function	Objective	Target	Indicator/Formula (if applicable)	Monitoring Results	Monitoring	(e.g. Tracker, Monitoring Log Sheet, Report, Memo, etc.)	
IMPLEMENTA-TION OF THE DECISIONS, RESOLUTIONS AND	Timely implement Decisions, Order, & Resolutions	• 100%	No. of Order Received Implemented within prescribed time*	Monthly	Legal Officer	QME, Monitoring Log Sheet	
ORDERS	1100011111111		No. Of Orders Received				
			[COMELEC - 5WD from proclamation; Sandiganbayan - 5 WD from receipt; OMB - 30D from receipt of the Order by the CO; OP - 5 WD from receipt]				
	 Submit Compliance Report within 5 WD from implementation 	• 100%	No. of Order Received with Compliance Report submitted within 5 WD from implementation X 100% No. of Orders implemented due for the month	Monthly	Legal Officer	QME, Monitoring Log Sheet	





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pared by:	Reviewed by:	Approved by:
ATTY. MICHELLE ANNE P. VIEJO	LAILYN A. ORTIZ, CESO V	JOSEPHINE CABRIDO-LEYSA, CESO V
Process Owner	Quality Management Representative	Top Management





No. of Order Received with Compliance Report submitted within 5 WD

Target Result: 100%

from implementation due for the month

No. of Orders implemented due for the month

PROCESS QUALITY MONITORING AND EVALUATION (QME)

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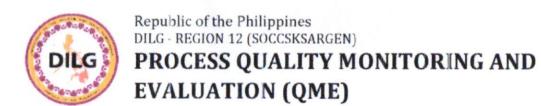
01	FFICE	ORD - LEGAL UNIT													
PF	ROCEDURE TITLE	IMPLEMENTATION OF THE DECISIONS, RESOLUTIONS AND ORDERS													
oı	BJECTIVE STATEMENT	 1. 100% of Decisions, Order, & Resolutions timely implemented 2. 100% of Compliance Report submitted within 5 WD from implementation 													
cı	URRENT PERIOD														
		INDICATORS	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	ОСТ	NOV	DEC	TOTAL
Ob	pjective 1: 100% of Decision	ns, Order, & Resolutions timely implemented													
A	No. of Order Received In the month	mplemented within the prescribed time due for													
В	No. Of Orders Received	due for the month						Marrier Halfmalphy-Munito Linguist SA; cal							
C	Formula: A × 100 B	Target Result : 100%													
D	Gap Analysis: (In case the	objective is not met, put your analysis why it is not me	et)		-	Lanco Manager				Annual Control of the		A	<u> </u>		

D | Gap Analysis: (In case the objective is not met, put your analysis why it is not met)

Note: For unmet targets of two (2) consecutive periods, concerned Deputy QMR initiate correction and corrective action using the Corrective Action Report (CAR) and attach it to this form.



Formula: A x 100



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Prepared by:	Noted by:
Process Owner	Division Chief / Deputy Q,MR

Prepared by:	Reviewed by:	Approved by:
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Process Owner	Quality Management Representative	Top Management





HANDLING INCOMING & OUTGOING COMMUNICATIONS/DOCUMENTS Process Summary Logsheet (PSL)

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QUALITY OBJECTIVE: 1. 90% of Decisions, Order, & Resolutions timely implemented

2. 90% of Compliance Report submitted within 5 WD from implementation

FREQUENCY OF MONITORING: Monthly

COVERED PERIOD:
Due Date of Submission:

				OBJECTIVE NO. 1					OBJECTIV	VE NO. 2					
No.	Control No.	Particulars	Date Received	Date Impleme nted	Date Due	Met	Unmet	Remarks, If unmet	Total No. of days elapsed (5 WD)	Date	Date Submitte d	No. of days (Target= 5 WD)	Met	Unmet	Remarks, If unmet
1															
2															
3															
4															
5															
TOTAL															

Prepared by:	Noted by:
Process Owner	Division Chief/Next Higher Supervisor





HANDLING INCOMING & OUTGOING COMMUNICATIONS/DOCUMENTS Process Summary Logsheet (PSL)

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Process Owner	Division Chief/Next Higher Supervisor		





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Division/Unit: OFFICE OF THE REGIONAL DIRECTOR - LEGAL UNIT

MASTER LIST OF INTERNAL DOCUMENTS

DOCUMENT CODE	DOCUMENT TITLE	REVISION							
DOCOMENT CODE	DOCOMENT TILE	00	01	02	03	04	05		
IMPLEMENTATION OF DECISION	ONS, RESOLUTIONS, AND ORDERS								
QP-R12-ORD-28 Quality Procedure: IMPLEMENTATION OF DECISIONS, RESOLUTIONS AND ORDERS		10.01.17							
QO-QP-R12-ORD-28	QO-QP-R12-ORD-28 Quality Objective: IMPLEMENTATION OF DECISIONS, RESOLUTIONS AND ORDERS								
QME-QP-R12-ORD-28 Quality Monitoring and Evaluation (QME): IMPLEMENTATION OF DECISIONS, RESOLUTIONS AND ORDERS		10.01.17							
FM-QP-R12-ORD-28-01	IMPLEMENTATION OF DECISIONS, RESOLUTIONS AND ORDERS(PSL) Process Summary Logsheet	10.01.17							
FM-SP-R12-03A-01	Master List of Internal Documents	10.01.17							
FM-SP-R12-03B-01	Master List of External Documents	10.01.17							
FM-SP-R12-03C-01	FM-SP-R12-03C-01 Master List of Retained Documented Information								
FM-SP-R12-02-01A	Risk Register: Objectives	10.01.17							
FM-SP-R12-02-01B	Risk Register: Process Steps	10.01.17							

Prepared by:	Noted by:
CATHERINE A. MACION	MARIA THERESA BAUTISTA
Regional Document Controller	Division Chief/Next Higher Supervisor





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Division/Unit: OFFICE OF THE REGIONAL DIRECTOR - LEGAL UNIT

MASTER LIST OF EXTERNAL DOCUMENTS

DOCUMENT CODE	DOCUMENT TITLE	REVISION							
DOCOMENT CODE	DOCUMENT TITLE	00	01	02	03	04	05		
IMPLEMENTATION OF DECISIONS,	RESOLUTIONS, AND ORDERS								
	DILG Unnumbered Memorandum dated 14 March 2012								
	Administrative Order No. 07								
	DILG Memorandum Circular No. 2012-01								
	OMB Memorandum Circular No. 01, Series of 2006								
	Local Government Code of 1991		- 11 11 71	7-,					
	The Revised Rules of Court								
	COMELEC Rules of Procedures								

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Regional Document Controller	Division Chief/Next Higher Supervisor





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Division/Unit: OFFICE THE REGIONAL DIRECTOR - LEGAL UNIT

MASTERLIST OF RETAINED DOCUMENTED INFORMATION

				FILING S	YSTEM	RETI				
DOCUMENT CODE	DOCUMENT TITLE	CUSTODIAN	LOCATION	FOLDER	SCHEME	ACTIVE	STORAGE	TOTAL	DISPOSAL	
IMPLEMENTATION OF DECIS	IONS, RESOLUTIONS, AND ORDERS							i gertasi je		
QME-QO-QP-R12-ORD-28	Quality Monitoring and Evaluation (QME): IMPLEMENTATION OF DECISIONS, RESOLUTIONS AND ORDERS	Legal Officer	Records Cabinet	QMS folder by procedure	Sequetially	2 yrs		2 yrs from audit	Shredding	
FM-QP-R12-ORD-06-01	IMPLEMENTATION OF DECISIONS, RESOLUTIONS AND ORDERS(PSL) Process Summary Logsheet	Legal Officer	Records Cabinet	QMS folder by procedure	Sequetially	2 yrs		2 yrs fr audit	Shredding	
	Compliance Report									
	Memorandum to Respondent									

repared by:	Noted by:
ATTY. MICHELLE ANNE P. VIEJO	MARIA THERESA BAUTISTA
Process Owner	Division Chief/Next Higher Supervisor





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RISK REGISTRY (A) OBJECTIVE RISK ASSESSMENT

DIVISION: OFFICE OF THE REGIONAL DIRECTOR - LEGAL UNIT
PROCEDURE: IMPLEMENTATION OF THE DECISIONS, RESOLUTIONS OR ORDERS

		RELEVANT									RISK ASS	ESSMENT					RISK CONTR	OL PLAN	
овјестіче	RELEVANT ISSUE(S)	INTERESTED PARTIES (refer to IP Matrix for Requirements)	POTENTI	AL RISK	RISK TRIGGER	CONSEQUENCE (Positive or Negative)	EXISTING RISK CONTROL MEASURE	IMPACT	LIKELIHOOD	DETECTION	RATING	RISK LEVEL (L, M, H)	S, NS	RISK CONTROL ACTION	RPN (Risk Priority No.)	ACTION PLAN (if risk rating is significant)	RESPONSIBLE	TIMELINE	RESOURCE
Timely implementation of the Decisions, Resolutions and	Volatile peace and order situation f	COMELEC, Office	Resoultion; ar	n, Order, or nd	and order situation	prescribed;	Coordination with the PNP and/or AFP; Service effected thru Registered	5	3	2	12	L	NS	NA	3	NA	NA	NA	NA
Orders (of the Quasi Judicial			2. Danger to li of the s			2.Loss or damage to life or limbs	Mail	5	2	4	40	М	NS	ALERT	М				
Bodies); Timely submission of Compliance Reports	2. No alternate/under study trained 3. Multiple and simultaneous activities conducted		1. Del: implementa Decision, Resou	tion of the Order, or	Focal person/process owner is on travel or is on sick leave	Non-compliance with the directive to implement Decision, Order or Resolution within the time prescribed;	Notice to the focal person of the urgency of the preparation of the documents for implementation	5	5	1	25	Н	S	CONTROL	1	1. Train an under study; or 2) Hire alternate	ORD	st Qtr, 201	People; Equipmen t
RISK ASSESSMENT:			RISK RATING	R	ISK LEVEL	RISK DESCRIPTION	ACTION	REQUIRE)		RPN								
	ificant; 2-Minor; 3-Moder Najor; 5-Extreme	ate;	1-25		LOW	Not Significant	No further action requi	red (Retain	risk by		3								
	2-Unlikely; 3-Moderate; imost Certain	4-Likely;	26-40	N	MODERATE	Not Significant	Alert level but no furth	er action re	quired for now		2								
	likely; 2 - Likely; 3 - Low; 4 ery remote	-Remote;	>40		HIGH	Significant	Control (e.g., Treat/Mit	igate Transf	or Tarminata)										

epared by:	Carried Control of Control	Reviewed by:	Recommending Approval:	Approved by:
ATTY, MICHELLE ANNE P. VIEJO	MARIA THERESA BAUTISTA	IAN JON'S, CHEMENTE	LAILYN A. ORZIZ CEST	REYNALDO M. BUNGUBUNG CESO IV
Process Owner	Division Chief/Next Higher Supervisor	Risk Review Committee Head	Regional QMR	Regional Director





REGION XII

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RISK REGISTRY (B) PROCESS RISK ASSESSMENT

DIVISION: OFFICE OF THE REGIONAL DIRECTOR - LEGAL UNIT

PROCEDURE: IMPLEMENTATION OF DECISIONS, ORDERS OR RESOLUTIONS

								RISK ASSE	SSMENT					RISK CONT	ROL PLAN	
PROCESS STEP (Based on the procedure's key process steps)	POTENTIAL RISK	RISK TRIGGER	CONSEQUENCE (Positive or Negative)	EXISTING RISK CONTROL MEASURE	IMPACT	LIKELIHOOD	DETECTION	RATING	RISK LEVEL (L, M, H)	S, NS	RPN (Risk Priority No.)	RISK CONTROL ACTION	ACTION PLAN (if risk rating is significant)	RESPONSIBLE	TIMELINE	RESOURCE
	Delayed referral to the Process owner	Direct supervisor is on- leave or on-travel	Delayed referral to the Process Owner	RO designating alternate approver	3	2	2	12	L	NS	3	NA	NA	NA	NA	NA
		Delayed referral by the Field Personnel		None	3	2	1	6	L	NS	3	NA	NA	NA	NA	NA
REVIEW/COMMENT	Delayed action on the	Multiple,simultaneous activities; Process owner	Non-compliance with the QMS standard	None	4	3	1	12	L	NS	3	NA	NA	NA	NA	NA
		on sick leave/On-travel; Voluminous request for review	Delayed implementation of programs/delayed delivery of services (for contracts and MOAs with LGUs/RLAs)	None	4	3	1	12		NS	3	NA	NA	NA	NA	NA
	Onerous responsilibities for the Department; Ultra vires acts by the	Misinterpretation of the provisions of the contract/MOA	Financial losses, unncessary burdens; AOM by COA; Possible admnistrative liabilities	None	5	2	4	40	М	NS	2	ALERT	NA	NA	NA	NA
REVIEW AND APPROVAL	Delayed approval of the Documents/requests		Non-compliance with the QMS standard; Delayed implementation of programs/delayed delivery of services (for contracts and MOAs with LGUs/RLAs)	RO designating alternate approver	3	2	2	12	1	NS	3	NA	NA	NA	NA	NA
ISK ASSESSMENT:		RISK RATING	RISK LEVEL	RISK DESCRIPTION			ACTION REQUI	RED		V 10 T 37 T	v (1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-	RPN				
MPACT:	1-Insignificant; 2-Minor; 3-	1 - 25	LOW	Not Significant	No further a	ction required (R	etain risk by info	rmed decis	ion)			3				
IKELIHOOD:	1-Rare; 2-Unlikely; 3-	26-40	MODERATE	Not Significant	Alert level b	ut no further actio	n required for r	now				2				
ETECTION	1 - Very likely, 2 - Likely; 3 -	>40	HIGH	Significant	Control (e.g.	. Treat/Mitigate T	ransfer Termina	ate)					1			

epared by:		Reviewed by:	Recommending Approval:	Approved by:
ATTY. MICHELLE ANNE P. VIEJO	MARIA THERESA BAUTISTA	IAN JON CZEMENTE	LAILYN A. OR IZ. CESE	REYNALDOM, BUNGUBUNG, CENO IV
Process Owner	Division Chief/Next Higher Supervisor	Risk Review Committee Head	Regional QMR	Regional Director

