

# R12 BEST PRACTICES IN DEALING WITH **COVID-19** CRISIS (BATCH 2)



**DEPARTMENT OF THE INTERIOR  
AND LOCAL GOVERNMENT  
SOCCSKSARGEN**



## PROVINCE OF COTABATO

### LGU: Kidapawan City

#### MARKET, MARKET SA BARANGAY PROGRAM



The “Market Market sa Barangay” was conceptualized by City Mayor Joseph A. Evangelista to address several concerns during the imposition of the Enhanced Community Quarantine in the City. The *first* concern was congestion within the City’s Mega Market. This led to potential violations of the principle of physical distancing. *Second*, during the ECQ and even during the present GCQ, tricycles were limited to two (2) passengers per trip. This led to the increase in the fare being demanded by the drivers. The farther the location of the barangay, the higher the fare being collected. *Third*, the Social Amelioration Program (SAP) pay-out of Php5,000.00 per qualified beneficiary was about to be implemented. This means more cash going inside the pockets of people. This also mean greater purchasing power for a majority of the residents, which should be utilized to pur-

chase essential goods and necessities.

Thus, government intervention became a necessity to reduce congestion within the City’s Mega Market, help people save money by reducing the need to travel just to purchase basic goods and necessities, and eliminate obstacles (distance, higher fare, accessibility, comfort) to

necessities for all.

These concerns spurred the City Government to initiate the “Market Market sa Barangay” Program. Through Executive Order No. 35, series of 2020, the City Mayor organized an inter-agency team to be composed of the respective heads of the following offices: (a) DTI Provincial Office; (b)



ensure that the money circulating in the City due to the distribution of the SAP pay-out is used to purchase basic goods and

City Tourism and Investments Promotion Center; (c) Office of the City Agriculturist; (d) Economic Enterprise Management

Office; (e) Office for Barangay Affairs; (f) Federation of Kidapawan Integrated Tricycle Association; and (g) the *Punong Barangays* of the designated host barangay where the satellite market will be established. The inter-agency team will be the main implementing arm of the City Government for this program.

The following implementing guidelines were formulated: (a) satellite markets shall be established in strategic locations of host barangays based on a clustering system for geographically adjacent barangays; (b) far-flung barangay clusters, based on distance from the Mega Market, shall be prioritized; (c) the satellite markets shall operate once a week; (d) local producers from each clustered barangay shall be prioritized to display in the satellite mar-

kets; and (e) vendors from the Mega Market and grocery establishments from the downtown may also display in the satellite markets. To ensure that the price of the goods from the Mega Market and/or other grocery establishments in the City remain the same as purchased from the establishments themselves, the City Government subsidized the transportation cost of the goods from the point of origin to the satellite markets. The City Government also hired tricycles to help in the transportation of these goods.

Strict physical distancing measures were instituted. Only persons wearing face-masks were permitted entry. Thermal scanners were also distributed to each host barangay to ensure proper monitoring of persons entering the premises

of the satellite market. Also, disinfection protocols were prioritized such as the spraying of hand disinfectants and/or the establishment of handwashing stations at the entrance of the satellite market.

The “Market Market sa Barangay” Program commenced implementation last 16 April 2020 involving four satellite barangays. It has now expanded to five satellite barangays, specifically Manongol (every Wednesday); San Isidro (every Thursday); Amas (every Friday); Ginatilan (every Saturday) and Mateo (every Sunday). The satellite markets operate from seven o’clock in the morning (7:00 am) to three o’clock in the afternoon (3:00 pm).

To date, sales of the satellite markets grossed to more or less Php2,500,000.00. This is an indication that at this early point in time, goals have already been exceeded. The City Government intends to continue this program even after the Covid-19 situation.



## LGU: Midsayap, Cotabato

### PROMPT PROVISION OF PSYCHOLOGICAL FIRST AID

The main purpose of the Psychological First Aid is to address the psychosocial stresses brought about by the COVID-19 crisis among frontline workers and family members of the quarantined individuals through counselling and constant psychological assistance of volunteer registered guidance counsellors from both public and private sectors.

A team of volunteer guidance counsellors from both public and private sectors collaborated to cater 10-12 vulnerable persons (Non-PUM/PUI) per session.

This strategy was materialized through the initiative of the members of Midsayap EOC and in cooperation with the public and private guidance counsel-

lors. This was started on April 03, 2020 and is still on going up to present.

As a result, the frontline workers were debriefed of the stresses caused by the crisis and their working spirits were uplifted.



# PROTECTING TOURISM AMIDST PANDEMIC

The rapid spread of the COVID-19 caught the world off-guard. This took a toll on world economies and greatly challenged all nations. Among the many industries, Tourism was the worst hit, putting all the industry's activities on halt.

Municipality of Midsayap was not spared from this crisis. As a center of economic activity, academe, and commerce in the region, the town was heavily affected.

The Tourism Division heeded to the call of President Rodrigo R. Duterte to immediately halt tourism activities to control the movement of individuals coming in and out of every region. On the first week of March, the Division became part of the Municipality's Taskforce CoVID-19. The Taskforce was assigned to create plans, guidelines, and preventive measures to stop the spread of the virus and hasten the impact of the crisis to the town's business sector, particularly those in the tourism industry.

Staff were immediately deployed to monitor the compliance of various hotel and other tourism establishments on the safety guidelines set by the LGU. IEC materials, which included the town's COVID hotline, were also provided to these establishments. The Division also conducts random inspections of these establishments and other tourist spots in the municipality while providing supervision assistance.

The Tourism Division also started series of public awareness campaign through its social media ac-



counts to encourage the public to stay indoors and avoid public places and gatherings. It too, actively facilitated the return of stranded Midsayapeños all over the country in partnership with the Provincial Government of Cotabato Province.

As of May 18, 2020, 986 Midsayapeños were able to register for the repatriation program. The Division was able to release 143 letters of acceptance and quarantined 56 individuals in the Municipality. All returning individuals in the Province of Cotabato are mandated to undergo the 14-day quarantine in identified isolation facilities of the LGU.

In coordination with the Department of Tourism, Midsayap was able to assist stranded foreign tourists' request for sweeper flights. OFWs and seafarers were also provided hotels by the LGU where they may stay during their quarantine period.

The Tourism Division also initiated a backyard farming/gardening campaign that encourages Midsayapeños to plant vegetables and fruits. This is one way of helping the community do worthwhile activities while being quarantined at home. This also encourages the Midsayapeños to be more proactive in the fight against the spread of COVID 19.

## LGU: Tulunán, Cotabato

### TASK FORCE *SAGIP* STRANDED *TULUNENSES*

Task Force Sagip Stranded Tulunenses (TFSST) is an initiative program of LGU Tulunan to fetch stranded Tulunenses. The LGU provides a vehicle to ferry the stranded individuals caught by border lockdown amidst COVID-19 outbreak and enhanced community quarantine.

In coordination with the Office of the Provincial Government, Office of the 3rd Congressional District of Cotabato Province, other government related agencies, and in pursuance to the mandates of the Provincial Inter-Agency Task Force on COVID-19, the Municipal Task Force Sagip Stranded Tulunense will identify and document Tulunan

residents who manifest their intent to go home but are currently stranded in various places in the Philippines, create clusters among members of the taskforce through shared responsibility and focused action in addressing the concerns of stranded Tulunenses, meet regularly upon the call of the chairperson and/or the co-chairpersons to discuss and address concerns of stranded Tulunenses, inform and update the Local Chief Executive (LCE) regularly on the status of the activities conducted by the task force and other issues and concerns that need immediate attention, recommend to the LCE

for the issuance of Certificate of Acceptance of the stranded Tulunenses and do such other functions when deemed necessary.

Stranded Tulunenses in different parts of the Philippines must signify their intention to go home to Tulunan by calling Sagip Stranded Hotline: 0951-038-7152 and talk to Ms. Emely P. Lantoria, the Tourism Officer for more information.

The Task Force shall facilitate the return of the Stranded Tulunenses according to the following protocols: Stranded Tulunenses in Mindanao must obtain health clearance signify-



ing that they are COVID free from concerned offices in the area where they were stranded and had undergone 14-day quarantine, stranded Tulunenses with health clearance shall be picked up or fetched at designated drop-off areas at the borders of Cotabato Province and transport them at the designated isolation facility in Barangay La Esperanza, for check-up. Meanwhile, stranded Tulunenses without Health Clearance shall stay at Bulatukan, Makilala, the designated Provincial Border Quarantine Facility, where they will undergo 14-day quarantine before allowing them to go home to Tulun, Cotabato. They may also be transported to designated Municipal Isolation Facility (MIF) to undergo a 14-day quarantine before they are allowed

to reunite with their families.

A considerable number of residents of Tulun were stranded in various parts of the Philippines after the declaration of Enhanced Community Quarantine (ECQ) and subsequent border lockdown and suspension of public transportation by land, water, sea and air.

The assistance of the Local Government Unit of Tulun shall be limited only to facilitation of the return of stranded individuals and to accommodate them at the Municipal Isolation Facility when deemed necessary. The food shall be handled by the Office of the Representative. Other expenses such as transportation cost for future travel of whatever purpose shall be shouldered by the stranded individuals, while

other expenses incidental with the preparation of the Municipal Isolation Facility shall be subject to the procurement process chargeable to the Municipal COVID-19 related budget.

To date, 65 Certificate of Acceptance were released and issued to returning residents. On May 15, 2020, there were 3 individuals who were rescued from SOCCSKSARGEN Region and another batch on 16 May 2020 were 25 individuals from Davao City.

These are initiatives of the LGU to secure and protect the general welfare and health of its people. Cooperation and self-discipline should be valued in these times of COVID19 crisis so that all of the efforts, aspirations and advocacies of this LGU and the shared responsibility will succeed.



## SULTAN KUDARAT PROVINCE

## LGU: Bagumbayan

## PEOPLE-CENTRIC POLICIES FOR COVID-19 FREE BAGUMBAYAN

The Local Government Unit of Bagumbayan exerted all efforts in combatting the Corona Virus Infectious Disease-19 (COVID-19) Pandemic. These include the following: Regular conduct of TASK Force COVID-19 Meeting every Monday or as need arises and conduct of daily post-implementation evaluation (PIE); establishment and provision/augmentation of equipment and supplies in all 19 Barangay Isolation Facilities; and AKAP Handog Para sa Makabagong Bayani.

The concerted efforts of the LGU Inter-Agency Task Force headed by Hon. Jonalette E. De Pedro, Municipal Mayor, as well as the Barangay Health Emergency Response Teams (BHERTs) in 19 barangays resulted to zero (0) confirmed case even after the ECQ and GCQ were lifted.

### 1. Regular conduct of TASK Force COVID-19 Meeting and Daily Post Implementation Evaluation (PIE)



The regular conduct of TASK Force COVID-19 Meeting every Monday or as need arises and conduct of daily post-implementation evaluation (PIE) aims to update the Task Force of the recent scenarios and provide guidelines, rules and regulations in the implementation of Community Quarantine whether it be General or Enhanced. On the other hand, the PIE serves as

the Monitoring and Evaluation (M&E) mechanism of the policy implementation to analyse its effect to the constituents. Oftentimes, PIEs are conducted at checkpoints. In this way, problems on the ground are easily addressed and looked into. The regular meeting and the PIE are conducted from the start of the creation of the Task Force on March 8, 2020 up to the present.



## 2. Provision of equipment and supplies in all 19 Barangay Isolation Facilities

Barangay Isolation Facilities are established in all 19 barangays of the municipality to cater residents required to be quarantined. Facilities such as 3 folding beds, pillows, linens, electric fan, heater, trash bin and other supplies along with medicines and medical supplies were provided by the LGU. These were distributed from May 21-23, 2020 to 19 barangays with the help of the AFP and PNP assigned in the AOR. In case the barangay



could not anymore accommodate residents subject for quarantine, the Municipal Guest House will be utilized.



## 3. AKAP Handog Para sa Makabagong Bayani

Barangay frontliners are among the unsung heroes during this pandemic. They have served the constituents wholeheartedly risking their lives as well. As a way of showing gratitude for their sacrifices in the fight against COVID-19, Mayor De Pedro initiated the AKAP Handog sa Makabagong Bayani Project.

ni was launched which aims to provide financial and food assistance to the town's frontliners as an act of gratitude for their sacrifices and to help boost their morale as well. This was conducted on May 11-13, 2020.



It is a flagship program of LGU-Bagumbayan and is composed of five components, namely: 1. AKAPIHAN; 2. AKAP IHI-BALO; 3. AKAP KAHIMSOG; 4. AKAP TATAP; and 5. AKAP AMLIG. Now, during this time of COVID-19 pandemic, AKAP Handog sa Makabagong Baya-



The practices implemented by this Local Government Unit are believed to be the best for the Bagumbayanons and as a result of all these efforts, Bagumbayan remains to be COVID-FREE despite local transmission in nearby municipalities, cities and provinces.

The Municipal Inter-Agency Task Force remains steadfast in its implementation of guidelines set forth by the national and local government in order to maintain a COVID-FREE Bagumbayan. All for the welfare of the Bagumbayanons and towards the achievement of Katawhay Bagumbayan!

## LGU: Columbio, Sultan Kudarat



## COLUMBIO ROLLING STORE

BAYANIHAN LABAN SA CoVID-19



The **Columbio Rolling Store** is a project of the Local Government of Columbio, in partnership with DTI, local store owners, and entrepreneurs, in support to Bayanihan Laban sa COVID-19. This is to keep residents stay indoors during the implementation of the enhanced community quarantine.

The deployment of the rolling stores aims to ensure that residents have access to affordable basic goods

and commodities without travelling outside of their barangays.

Hoarding and overpricing will also be avoided since the products will be sold at DTI-suggested retail prices. The products available are rice, eggs, vegetables and spices, sugar, salt, oil, dried fish, coffee, milk, poultry, fish, bread, biscuits, canned goods, tissue, diapers, detergent soaps, bleach, and bath soaps, among others.

In observation of the social distancing protocol, only one member of each household will be allowed to buy from the rolling store. After purchase, buyers must immediately go back in their homes. Stores shall operate on a limited capacity, allowing operations to offer only basic goods and commodities. They are allowed to operate provided that they strictly observe social distancing and implement sanitary measures.

**Initial Success:**

- ◆ Nine rolling stores from the business sector participated in the project.
- ◆ The purposes of the Social Amelioration Program of the DSWD for the poorest of the poor were achieved for the fact that the beneficiaries of the program bought some of their basic needs like sack of rice, sugar, coffee, canned goods, oil, fish and vegetables among other needs of their family – good enough to sustain their food needs during the quarantine period without crossing barangay borders to buy foods.
- ◆ Rice supplies from the Local millers, vegetables and poultry produce of local farmers were maximized for local consumption.
- ◆ Residents stayed in their homes during quarantine period.
- ◆ Prices of goods and commodities were regulated and monitored.
- ◆ Mitigated negative impacts of CoVID-19 in the areas of food supply and price monitoring



**Schedule of Rolling:**

- 15 April 2020 – Makat, Natividad, Eday,
- 16 April 2020 – Lasak, Libertad
- 17 April 2020 – Polomolok, Elbebe, Lomoyon, Mayo
- 18 April 2020 – Sucob, Sinapulan, Telfas

## LGU: Tacurong City, Sultan Kudarat

### TASK FORCE SoDI (Social Distancing)

Task Force Social Distancing (SoDi) was created to ensure compliance by business establishments on the guidelines set under Executive Order No. 33 of the Sultan Kudarat Provincial Government. It is composed of personnel from the Office of the City Mayor, Licensing Section, Civil Security Unit, Tacurong PNP, Bureau of Fire Protection, and Traffic Enforcers. The task force conducts surprise inspec-



tions to business establishments to check if the health protocols set under EO 33 are complied. Violators are penalized under the same EO.

The Department of Health gives great emphasis on the strict observance of social distancing, wearing of

face masks, handwashing, the use of alcohol, and temperature monitoring in combating COVID-19. However, business establishments, where a good number of people always converge to buy basic necessities and services, tend to ignore these pro-

ocols putting the public at great risk of contracting or spreading the virus.

Thus, Task Force SoDi was created to conduct surprise inspections in business establishments to check if their employees and the customers are complying with the health protocols.

Task Force SoDi was formed on May 7, 2020 by the Tacurong City Task Force COVID-19 during a meeting with business establishment operators in regard to the implementation of Executive Order No. 33. Since then, the task force is conducting surprise visits randomly among business establishments. They present their accomplishments during the daily meetings of

Task Force COVID-19 at the Incident Command Post.

Task Force Team Leader Police Lieutenant Lilinet Bagaforo reported that at the beginning phase of the inspections, several establishments have been reprimanded and some were penalized for not complying with EO33. As a result, it can be observed now that majority of business estab-



lishments in the city are compliant with the provisions of EO 33, especially on the observance of the health protocols.

With the positive result of Task Force SoDi at the city level, a resolution has been

force strict implementation of wearing of face masks and observance of physical distancing at all barangays of the city.

There is no paramount mission for the City Gov-

ernment of Tacurong than to ensure its people are safe and protected from the threats of this pandemic. Through the consistency of Task Force SoDi and cooperation from business establishment operators, the true spirit of Executive Order No. 33 has been, and continue to be realized.

LGU: Esperanza, Sultan Kudarat

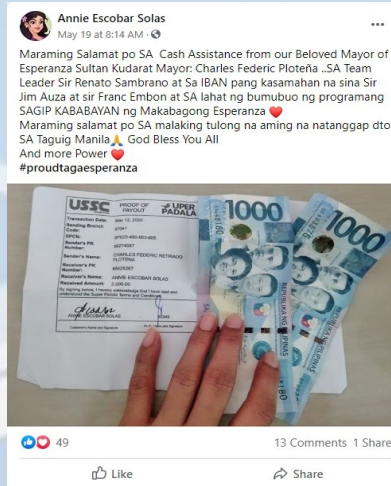
SAGIP KABABAYAN SA MAKABAGONG ESPERANZA



The innovative program aims to extend help and support to all Esperanzahanon that are stranded in other areas in Luzon, Visayas, and other parts in Mindanao.

This program has two strategies: 1.) rescuing stranded individuals within Region XII, and 2.) sending Php 2, 000.00 to stranded kababayans anywhere in the Philippines.

The Municipal Inter-Agency Task Force established a communication system to cater to all issues and concerns of indi-



viduals who are stranded in other areas.

As a result, more than 200 individuals were provided with the Php 2, 000.00 financial assistance while a total of



14 individuals were sent home.

Mayor Charles Ploteña will drop everything to save the people of Esperanza. He will do all things\_necessary to maintain the safety and welfare of the municipality.

COTABATO CITY

KADIWA

**KADIWA NI ANI AT KITA ON WHEELS** is LGU – Cotabato City’s very own version of mobile palengke. This is in partnership with DA RFO 12, BFAR and NMIS. It has become successful in its launching that Cotabato City is the only area in Region 12 with two KADIWA programs being organized.



REPATRIATION OF STRANDED FOREIGN NATIONALS

Through its Tourism Office, LGU Cotabato assisted three stranded foreign nationals board a sweeper flight going to Manila. Together with DOT, the City Government of Cotabato will continue to efficiently assist both foreign nationals stranded in the city and stranded SOX residents, specially Cotabateños, in other regions through its tourism linkage.



## SARANGANI PROVINCE

### LGU: Alabel

The Municipality of Alabel activated the Incident Command System for Anti-COVID 19 response as early as March 17, 2020.



Through the Incident Management Team for Anti-COVID 19 response, the town created a Task Force in every barangay responsible for the installation of checkpoints, hand washing, and foot bathing areas as early as March 18, 2020.





Alabel utilized 36 jeepney drivers in the repacking and distribution of relief goods and tapped 60 tricycle drivers to assist purok checkpoints in the Poblacion. These groups of drivers are beneficiaries of DOLE's TUPAD program.



Conducted clustered SAP orientation and open forum to barangay officials , barangay secretaries, and Barangay Health Workers of the 13 barangays of Alabel.



## SOUTH COTABATO PROVINCE

## SOUTH COTABATO COVID-19 BARANGAY PREPAREDNESS AND RESPONSE CHECKLIST

To assess the preparedness of the barangays and of the BHERTs in its area of responsibility, and to assist the former in their preparedness and response efforts against COVID-19, the South Cotabato Integrated Provincial Health Office (IPHO) headed by Dr. Rogelio Aturdido, devised an assessment tool entitled COVID-19 Barangay Preparedness and Response Checklist.

The checklist has five elements namely 1) Ordinance/Policy, 2) Human Resource/Manpower, 3) Facility, 4) IEC Dissemination and Advocacy, and 5) Communication and Transportation which focused mainly on assessing the capacity of barangays in addressing COVID-19.

Thru this tool, the BLGUs were able to check whether they are ready and well equipped to handle COVID-19 related concerns. It served as their guide to

continue their efforts and work on the tenuous parameters to strengthen their preparedness.

Until this day onward, this best practice still contributes greatly to the Provin-

cial Government of South Cotabato's endeavor to prevent the further spread of the COVID-19 in the province.

## COVID-19 BARANGAY PREPAREDNESS AND RESPONSE CHECKLIST

BLGU: \_\_\_\_\_ Date: \_\_\_\_\_ Assessment No.: \_\_\_\_\_  
Head of Office: \_\_\_\_\_ Contact No. \_\_\_\_\_

Elements/ Items	YES	NO	REMARKS
<b>1. Ordinance/ Policy</b>			
1.1 Ordinance institutionalizing the establishment of BHERT in the Barangay			
1.2 Updated Office Order (eg. EO, memorandum) for BHERT Members.			
1.3 Barangay Resolution adopting community quarantine or hindering constituents' social mobility.			
1.4. CoVID 19 Preparedness and Contingency Plan			
<b>2. Human Resource/ Manpower</b>			
2.1 Directory and Staffing of BHERT members.			
2.2 Either Barangay official(s) or personnel are oriented of existing municipal protocol of referral and reporting			
2.3 Trained barangay health personnel (BHW, BSI, NDP, RHM) on case detection and handling			
<b>3. Facility</b>			
3.1 Temporary holding area for PUI/ PUM/ SARI			
3.2 Barangay Health Station is open for 7 days a week.			
3.3 Infection control (eg. Alcohol and disinfection) and social distancing are observed			
<b>4. IEC Dissemination and Advocacy</b>			
4.1 <i>At least twice a day</i> community information drive thru Recorda using <i>the PHO Approved Advisory Script</i> .			
4.2 IEC Materials (eg. CoVID-19 Tarp) available and posted at conspicuous places			
<b>5. Communication and Transportation</b>			
5.1 Available exclusive CoVID-19 hotline (eg. Cellphone number) and is disseminated to public			
5.2 BHERT Members have functional and accessible communication line ( <i>check for directory</i> )			
5.2 Barangay Vehicle to fetch discharged or recovered patient from facility.			
<b>6. Reporting, Monitoring and Feed-backing</b>			
6.1 At least once a week BHERT Meeting			
6.2 Daily submission of ILI/SARI* Case of RHM using Expanded SARI Form or Zero Report Form if no daily case.			
6.3 Attendance and/or Representation to Municipal CoVID-19 Task Force Meeting			

\*ILI/SARI: Influenza Like Illness/ Severe Acute Respiratory Illness

Assessed by: \_\_\_\_\_

IPHO-SC/ ABCI/tmr/cbprp v.1 2020

# COVID-19 DAILY ZERO REPORTING

As early as February 17, 2020, the Provincial Government of South Cotabato headed by Hon. Reynaldo S. Tamayo Jr., thru the IPHO Chief Dr. Rogelio Aturdido requested for a meeting with the DILG South Cotabato to discuss matters re CMLGOOs' strengthening activities of BHERTs, and agreed on the daily Zero Reporting.

Immediately the following day, February 18, 2020 Provincial Director Atty. Rochelle D. Mahinay-Sero, EnP, issued a Memorandum, requiring all Punong Barangays, thru their C/MLGOOs, to report daily thru text the arrival of OFWs or visitors in their respective barangays. The reporting time is set at 3PM daily and the data is sent thru DILG South Cotabato chat group. Once reports were submitted to the Provincial Level, the Provincial Focal person consolidates the data and provides daily updates to IPHO for validation/data triangulation.

To further strengthen the reporting effort, the Provincial Government of South Cotabato thru the Integrated Provincial Health Office (IPHO) developed an app where the DILG Provincial Focal Person can directly encode to the system the names of OFWs and visitors and the details of their arrival as submitted by the Punong Barangays.

This means, once a person arrives in a certain barangay, the IPHO is immediately informed. As the data is immediately made available, the IPHO can then immediately conduct data validation and monitoring of PUMS.

This Zero Reporting strategy led to a real time, strict and immediate monitoring of PUMs in the entire province.



Republic of the Philippines  
DEPARTMENT OF THE INTERIOR AND LOCAL GOVERNMENT  
PROVINCIAL DIRECTOR  
PROVINCE OF SOUTH COTABATO

Matino, Mahusay at Maasahan  
CAPITOL COMPOUND, ALIUNAN AVENUE, BARANGAY ZONE III, CITY OF KORONADAL  
FAX NO.: ADMIN (083) 228-2363; TEL. NO.: (083) 520-0285;  
EMAIL ADD: dilgscot@yahoo.com

## MEMORANDUM

TO : C/MLGOOs  
This Province

FROM : ATTY. ROCHELLE D. MAHINAY-SERO, EnP  
Provincial Director

SUBJECT : DILG-IPHO AGREEMENTS FOR COVID-19

DATE : February 18, 2020

Please be reminded of the following agreements during our meeting with the South Cotabato IPHO yesterday, February 17, 2020 at the DILG South Cotabato Conference Room:

1. Zero Reporting
  - o C/MLGOOs to require all the Punong Barangays to report daily thru text on the arrival of OFWs or visitors in their respective barangays;
  - o Reporting time must be 3PM daily thru DILG South Cotabato chat group;
  - o Provincial Focal Person to consolidate reports from C/MLGOOs and provide daily updates to IPHO for their validation/data triangulation.
2. Orientation to all BHERTS
  - o C/MLGOOs to coordinate with their respective C/MHOs in the conduct of Orientation to BHERTS; and
  - o Ensure all BHERTS will be oriented of their roles and responsibilities not later than February 21, 2020.
3. Proof of Service
  - o C/MLGOOs to ensure that all National/Regional/Provincial directives and issuances relative to COVID19 must be properly received by Mayor's Office for their information and appropriate action.

The DILG Region XII, imbued with integrity, competence and professionalism, and Living Up to a Peaceful, Accountable, and Dynamic working environment, commits to deliver quality services through oversight function, capacity development intervention, and incentives and rewards and administrative assistance to local government units.

We uphold customer satisfaction and continual improvement of our Quality Management System's effectiveness, compliant to applicable laws, rules and regulations, and international standards, for a highly Developed, Orderly, Self-Reliant, Environment-friendly and Globally Competitive SOCCSKSARGEN. (LUPADDOSE)

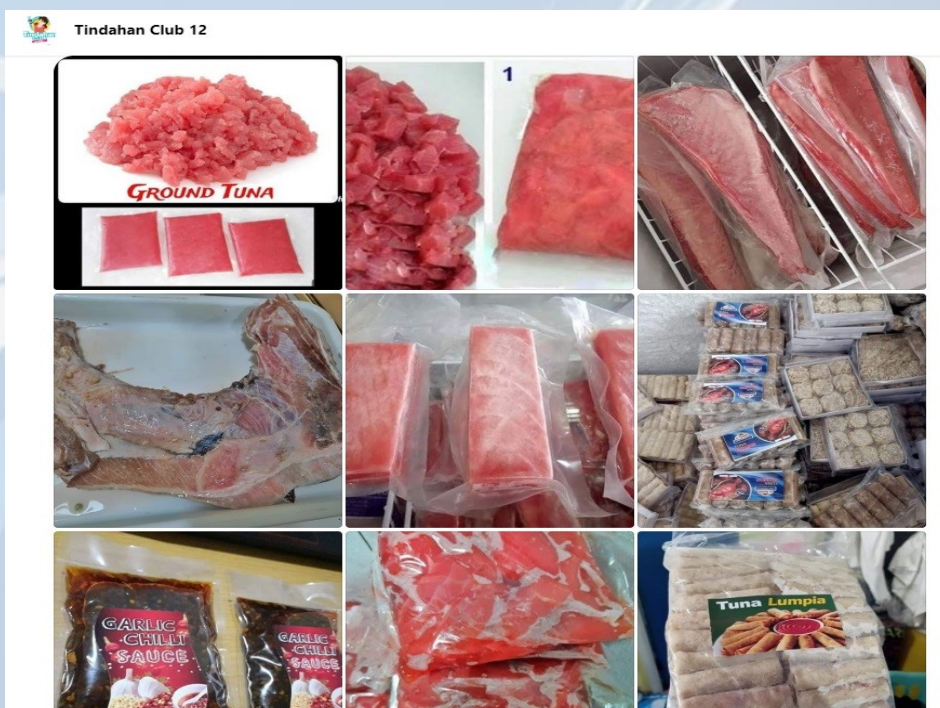
## DEPARTMENT OF THE INTERIOR AND LOCAL GOVERNMENT XII

## DILG XII OPENS ONLINE TINDAHAN CLUB

While going through the seemingly endless days of quarantine, employees of the Department of the Interior and Local Government XII have put-up their online store as a pro-active response to the challenges brought about by COVID-19.

The imposition of community quarantines (ECQ and GCQ) have greatly restricted the movement of the people, limiting them to buying only their essential needs on appointed movement day schedules (or during medical or health emergencies). The quarantines have also caused the temporary suspension of public transportation, and food establishments were left with no choice but to cater to 'take-out' orders only.

With the Regional Center being 6.9-kilometer away from the heart of Koronadal City, DILG XII personnel have always struggled with the common problem of limited transportation vehicles, and unavailability of open food establishments nearby. The situation prompted the employees to 'innovate' in order to buy their essential needs while ensuring their safety and unhampered government work. Thus the online outlet was born.



Dubbed as “Tindahan Club 12”, the online group store was established exclusively for the DILG employees and offers a wide variety of products which include vegetables, fruits, cooked meals, snacks, processed meat, seafood,

kitchenware, and even beauty essentials.

Through the online store, DILG XII personnel sell and buy goods to ensure that employees have enough food stockpile while they

work under the “new normal” arrangement. The scheme provided DILG XII folks an additional income during this time of lockdowns, quarantines and uncertainty caused by the pandemic.



