



Republic of the Philippines  
**DEPARTMENT OF THE INTERIOR AND LOCAL GOVERNMENT**  
 DILG-NAPOLCOM Center, EDSA cor. Quezon Ave., West Triangle, Quezon City  
 www.dilg.gov.ph



**MEMORANDUM CIRCULAR**  
**NO. 2020-118**

07 SEP 2020

**TO :** ALL PROVINCIAL GOVERNORS, CITY/MUNICIPAL MAYORS, DILG REGIONAL DIRECTORS, PROVINCIAL DIRECTORS, CITY AND MUNICIPAL LOCAL GOVERNMENT OPERATIONS OFFICERS, AND OTHERS CONCERNED

**SUBJECT :** DIGITAL GOVERNANCE AWARDS 2020: LGUs INNOVATIVE PRACTICE IN INFORMATION AND COMMUNICATIONS TECHNOLOGY (ICT)

Now in its 9th year, The Digital Governance Awards (DGA) proudly continues the annual search for the local government units (LGUs) with the best practices in utilizing information and communications technology (ICT) to effectively and efficiently deliver its public services directly to its constituents and to its business stakeholders. It is a joint project of the National ICT Confederation of the Philippines (NICP), the Department of Information and Communications Technology (DICT), and the Department of the Interior and Local Government (DILG).

The DGA shares the vision of establishing indices for Local Government Units across the country in harnessing the potentials of ICT towards raising the bar in delivering public service. By drawing attention to the best practices in integrating ICT capabilities and solutions for the different sectors of society, government units are enabled in their role as catalysts of change. It is hoped that with the DGA strategy, the country will see the proliferation of revolutionary ICT initiatives that will support clearer, wider, and faster access to information in our local governments.

The objective of said awards is to highlight and encourage the effective and efficient utilization of information and communications technology (ICT) in the delivery of services and performance of duties and responsibilities by local government units (LGUs). It also aims to share, document, collate, and replicate innovative practices, as well as commend LGUs in their integration of ICT into their processes and systems to serve

as examples and benchmarks for other LGUs, to improve the business development, social services, and the general ecosystem of the LGUs, and motivate the private and business sector to actively participate and/or invest in the growth of the LGUs, and to encourage innovation, promote citizen's responsibility, and participation as well as accountability, efficiency, and transparency in governance responsibility.

Furthermore, said awards aims to recognize LGUs in five (5) categories as follows:

- 1. Best in Customer Empowerment (G2C) Award.** This Category recognizes the effect of an LGUs practices using ICT solutions in its dealings with the public. This includes ICT solutions towards providing improved, timely, and relevant delivery of public services directly to the constituent.
- 2. Best in Business Empowerment (G2B) Award.** This Category awards the effect of an LGU's practices in integrating ICT solutions, and the commitment of its administration, in the LGU's responsiveness to the needs of business enterprises, thereby creating business opportunities.
- 3. Best in LGU Empowerment (G2G) Award.** This category awards the effect of an LGU's initiative to connect data and systems with other government offices, both national and local, for the convenience of their constituents and to improve its public service delivery.
- 4. Best in Government Internal Process (G2I) Award.** This category awards the efforts of an LGU in developing or improving its internal systems and adhering to various recognized standards, to be able to provide better service to its internal customers.
- 5. Best in Covid19 Pandemic Response (G2P) Award.** This special category recognizes the LGUs which are extremely adaptable to the unusual circumstances presented by the COVID19 pandemic in the timely delivery of their services with the use of ICT solutions. It rewards quick thinking, innovation, and resourcefulness.

Nomination for the Digital Governance Awards is open to all LGUs in the following levels: province, city, and municipality. Only one (1) project per LGU can be nominated for each of the 5 categories.

Interested LGUs may visit <http://www.nicp.org.ph/Digital-Governance-Awards> for more information and guidance. For registration and submission of entries, please follow the steps below:

- Step 1. Register and upload LGU entry/ies for review and approval of Regional DICT Cluster and DILG Focals at <https://forms.gle/bN2M1tyLcuBktBUTA>
- Step 2. Submit reviewed entry/ies at the link provided by DICT Regional Cluster and DILG Focal along with the certification for completeness



All LGUs are required to upload their documents at the above-mentioned screening portal for the completeness of documents and correctness of Category.

Deadline of submission of entries is on **September 30, 2020** and Awarding Ceremonies will be held on **November 25, 2020** online.

For further inquiries and assistance, interested LGUs may contact the Regional DICT Cluster and DILG Focal Persons in your respective regions.

All DILG Regional Directors and Field Officers are hereby directed to cause the widest dissemination of this Memorandum Circular to LGUs within their respective areas of jurisdiction.

For the information and guidance of all concerned.

  
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**USEC BERNARDO C. FLORECE, JR.**  
Officer-In-Charge  




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